

The following is a listing of City of Lufkin job openings that are currently available. Scroll down for additional information on each job vacancy posting.

#### **Job Title/Department**

Police- Part-Time Communications Operator
Ellen Trout Zoo- Crew Leader II (Facilities Manager)
Parks and Recreation- Concession Stand workers
Police- Full- Time Communications Operator
Kurth Memorial Library- Summer Reading Assistant
Ellen Trout Zoo- Maintenance Worker
Parks and Recreation- League Supervisor
Kurth Memorial Library- Part- Time Aide
Parks and Recreation- Pool Supervisor
Parks and Recreation – Lifeguards (3)
Ellen Trout Zoo- Keeper
Ellen Trout Zoo- Seasonal Zoo Attendant
Utility Collections- Billing Clerk

#### **Closing Date**

Open Until Filled April 23, 2018



# \*\*\* VACANCY POSTING \*\*\* POLICE DEPARTMENT COMMUNICATIONS OPERATORS (5) PART-TIME POSITIONS AVAILABLE

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERAN STATUS.

#### **REQUIREMENTS:**

- Minimum of 18 years of age
- A normal volume speaking voice
- Speak English fluently
- Must have 20/40 eyesight (corrected)
- Hearing range of 30 or more decibels and frequency range of 250-3000 hertz.
- Unimpaired use of arms, hands, fingers, legs and feet
- Applicant must be able to work different shifts

#### **QUALIFICATIONS:**

- High school diploma/GED
- Experience as a current or recent TCOLE licensed telecommunications operator.
- Applicants are required to successfully complete a pre-employment interview.
- Type 40 words per minute (corrected). Present typing scores from Workforce Solutions at the time of application.

#### **PREFERENCES:**

• Currently employed as a communications operator with a Texas law enforcement agency.

These are part time positions without benefits. Hours will not exceed 25 per week.

Starting pay: \$16.88 per hour
Closing Date: Open Until Filled
Schedule: Varies
Schedule Hours: 12 hrs shifts

This position is an essential service position, and will be required to provide services 24/7, including weekends, holidays and during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:bsemien@cityoflufkin.com">bsemien@cityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.

NAME	DATE:
COMMUNICATIONS OPE	ERATOR/POLICE
Do you have dispatch experience	e? If so, where did you obtain that experience?
2. Do you have experience working If so, list your ex	g in law enforcement, in a hospital setting, as a firefighter/EMT, etc.? experience.
3. Do you have computer experienc	ce? If so, list your experience.
<ul><li>4. Can you pass an extensive backgr</li><li>5. This position requires that a personal content of the co</li></ul>	on be able to multi task. You must be able to answer the phone, ters and enter call information in computer at the same time. Describe red you to multi task.
6. Our Communication Operators w work on their days off. They also w	work shift work, and at times are asked to come in early, stay late and work 12 hour shifts, weekends, holidays, days and evenings. This le in their work hours. Will you be able to work the shifts as
described above?	



# \*\*VACANCY POSTING \*\* Ellen Trout Zoo Crew leader II (Facilities Manager)

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VERTERAN STATUS.

#### **MAJOR DUTIES:**

- Ability to supervise a crew
- Gardening/landscaping
- Plumbing and minor electrical repair
- · Pest control and janitorial duties
- Maintains inventory of supplies
- Carpentry

#### **QUALIFICATIONS:**

- High School Diploma or GED
- Valid Texas Driver's License is required at time of placement
- Must be able to perform strenuous physical labor including heavy lifting
- Must have experience using hand and power tools and lawn equipment
- Must be able to operate backhoes and forklifts
- Minimum of one (1) year experience working in maintenance and /or landscaping trades.

Pay Range: \$14.65-\$15.39 per hour

Employees are required to contribute 7% (pre-tax) to the retirement fund through payroll deduction.

Pay Depending on Qualifications and Experience
Non-exempt for overtime

Work Schedule/Days: 8:00AM-5:00PM
Work Schedule/Hours: 40 hours per week
Closing Date: Open Until Filled

Questionnaire must be completed and submitted with application.

This position is an essential service position, and will be required to provide services during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:bsemien@ciityoflufkin.com">bsemien@ciityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904

NAME	DATE

### Crewleader II (Facilites Manager) / ELLEN TROUT ZOO

Do you have experience with plants, landscaping, grounds keeping?  Explain
2. Do you mind working around animals to include spiders and snakes?
3. This position requires working on holidays and weekends. Will you be able to work holidays and weekends?
4. Do you have experience doing maintenance work, to include light plumbing, building maintenance, concrete, painting, equipment maintenance, fence repair, changing sprinkler heads etc? List that experience.
5. List the landscaping equipment you have experience with? (Mowers, tractors, weed eaters, etc.)
6. Do you have experience operating equipment like backhoes and forklifts? List that experience



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### PARKS AND RECREATION CITY SPORTS COMPLEX CONCESSION STAND WORKERS

The City of Lufkin is accepting applications for sports complex concession stand workers.

Applications are kept on file until positions are available.

#### **REQUIREMENTS:**

- Must be 16 years of age or older
- 16-18 year olds must have written parental/guardian consent
- Must be able to lift items weighing 10 pounds and less
- Ability to walk, stand, bend, stoop

#### **SKILLS:**

- Ability to work varied hours including evenings and weekends until 10:30 PM
- Experience with concession stand, cooking, food-handling preferred
- Must be able to balance a cash drawer and make change

This is a part time position. There are no guaranteed number of hours or days for this position. Employees are assigned shifts as needed.

Pay: \$8.00 per hour

A questionnaire must be completed and submitted with application.

Submit completed applications and questionnaires to Human Resources Department at Lufkin City Hall, 300 E. Shepherd Ave., Suite 226, Lufkin, TX 75901

FAX 936-633-0408, email: bsemien@cityoflufkin.com

Visit our website, <a href="www.cityoflufkin.com">www.cityoflufkin.com</a> for forms or contact Human Resources at the above information or call 936-633-0228.

## PARKS & RECREATION CONCESSION STAND WORKERS

DATE
tand Worker have experience working in a concession stand?
ave experience cooking or handling food?
nave experience running a cash register and handling rements?
anything that would keep you from working any of the g hours: Monday through Thursday nights between and 10:30pm, Saturdays and Sundays between 9:00am pm?
ition may require some lifting of items under 10 pounds. have any issues that may prevent lifting?



March 1, 2018

# \*\*\* VACANCY POSTING \*\*\* COMMUNICATIONS OPERATOR POLICE DEPARTMENT

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERAN STATUS.

#### **REQUIREMENTS:**

- Minimum of 18 years of age
- A normal volume speaking voice
- Speak English fluently
- Must have 20/40 eyesight (corrected)
- Unimpaired use of arms, hands, fingers, legs and feet
- Applicant must be able to work different shifts
- Must be able to thrive in a hectic/fast paced atmosphere
- Live within 30 minutes of the Lufkin Police Department

#### **QUALIFICATIONS:**

- High school diploma/GED
- Type 40 words per minute (corrected). Present typing scores from Workforce Solutions at the time of application.
- Pass an employment physical examination, which includes an audiological (hearing) test. Hearing range of 30 or more decibels, and frequency range of 250-3000 hertz in both ears.
- Must pass 2 state licensing courses and the State Licensing Test for Telecommunications within the first year of employment.
- Candidates are required to successfully pass the Communications Performance test, a polygraph test and complete a background investigation check.

#### **COMPETITIVE PAY & BENEFITS:**

- Beginning salary of \$35,121.42 annually with ability to increase by 4 yearly steps to \$40,698.74 annually
- Comprehensive Benefits Package (Medical, Prescription, Life, Dental, LTD)
- Texas Municipal Retirement System 5 year vesting; 20 year retirement at any age; 7% employee contribution; 2 to 1 match; Updated Service Credit.
- Vacation, sick days, Longevity Pay, 11 Paid Holidays.
- \$40 per month cleaning allowance after 6 months employment

All Applications must be submitted to the Human Resources Department Closed: Open Until Filled

This position is an essential service position, and will be required to provide services during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:beemien@cityoflufkin.com">beemien@cityoflufkin.com</a> or visit our website, <a href="www.cityoflufkin.com">www.cityoflufkin.com</a>. You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.

NAME	DATE:
COMMUNICATIONS OP	ERATOR/POLICE
experience?	If so, where did you obtain that
2. Do you have experience working in If so, list your expe	n law enforcement, in a hospital setting, as a firefighter/EMT, etc.? erience.
3. Do you have computer experience:	? If so, list your experience.
5. This position requires that a person firefighters and police officers and enthave possessed that required you to m	
6. Our Communication Operators wo on their days off. They also work 12 l	ork shift work, and at times are asked to come in early, stay late and work hour shifts, weekends, holidays, days and evenings. This requires work hours. Will you be able to work the shifts as described above?
7. Explain why you would like to be a	a Communications Operator, and what you believe the job entails.

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March 6, 2018

#### \*\*\*VACANCY POSTING\*\*\*

#### KURTH MEMORIAL LIBRARY SUMMER READING ASSISTANT

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERANS STATUS.

#### **REQUIREMENTS:**

- Ability to communicate well with children and adults
- Participation in crafting activities, puppet shows and other events
- Must have good alphabetizing and filing skills

#### **QUALIFICATIONS:**

- Must have completed the ninth grade
- Provide references from three adults

20 hours per week Work Schedule: Varies/Saturdays are required

**SUMMER ONLY** 

Pay: \$7.25 per hour - Non-exempt for overtime

**Closing Date for Applications: Open Until Filled** 

Completed questionnaire must be submitted with application.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:bsemien@cityoflufkin.com">bsemien@cityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX75904

SUMMER READING ASSISTANT- KURTH LIBRARY
Describe your experience working or volunteering in a library.
2. Describe your computer experience, and where you obtained that experience.
3. Describe your experience working with arts and crafts.
4. Describe your experience working with children
5. Are you available to work from the beginning of June through the middle of August?
6. What would keep you from working evenings and Saturdays?

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_



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## MAINTENANCE WORKER Ellen Trout Zoo

#### **DUTIES:**

- Grounds maintenance
- Gardening/landscaping
- Building maintenance and construction
- Plumbing and minor electrical repair
- Preventative maintenance to vehicles and equipment
- Pest control and janitorial duties

#### **QUALIFICATIONS:**

- High School Diploma/GED
- A valid Texas driver's license is required at time of placement
- Must be able to perform strenuous physical labor including heavy lifting
- Must have experience using hand and power tools and lawn equipment
- Must be able to operate backhoes and forklifts
- Six (6) months experience working in maintenance and/or landscape trades
- Must be able to work around animals along with snakes and spiders
- Must be able to work holidays and weekends
- Ability to understand and follow simple oral and written instructions

Pay Range: \$10.51- \$11.03 per hour

Employees are required to contribute 7% (pre-tax) to the retirement fund through payroll deduction.

Pay depending on qualifications and experience
Non- exempt for overtime

Work Schedule/Days: Monday-Friday
Work Schedule/Hours: 40 Hours
Closing Date: Open Until Filled

#### Questionnaire must be completed and submitted with application.

This position is an essential service position, and will be required to provide services during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:bseemien@cityoflufkin.com">bsemien@cityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904

NAMED	ATE
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### MAINTENANCE WORKER/ ELLEN TROUT ZOO

2. Do you have experience doing maintenance work, to include light plumbing,
building maintenance, concrete, painting, equipment maintenance, fence repair, changing sprinkler heads, etc? Describe experience.
3. Describe the landscaping equipment you have experience with? (Mowers, tractors, weed eaters, etc.)
4. Do you have experience operating equipment like backhoes and forklifts?  Describe that experience.
5. Is there anything that would prevent you from working weekends and holidays?
6. Can you work around animals including spiders and snakes?



#### PARKS AND RECREATION REPOST-LEAGUE SUPERVISOR

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERANS STATUS.

#### **MAJOR DUTIES:**

- Supervises sporting events for the City's Parks and Recreation Department
- Provides support for officials
- Supervises players, scorekeepers and spectators as needed
- Responsible for supervising and enforcing players' suspensions
- Responsible for opening and closing sports complexes

#### **REQUIREMENTS:**

- Ability to work with the public in a tactful manner
- Flexible work schedule to meet the needs of sporting events
- Good Knowledge of city policies, sports handbook league rules
- Ability to layout playing fields and courts

#### **QUALIFICATIONS:**

- High School Diploma or GED
- Experience in management and supervision
- Ability to pass a background check to work with children and adults

Pay Range: \$8.66 per hour
Pay Depending on Qualifications and Experience
Non-exempt for overtime
Work Schedule/Days: Varies/includes Saturdays
Work Schedule/Hours: 20 hours per week

**Closing Date: Open until filled** 

Questionnaire must be completed and submitted with application.

This position is an essential service position, and will be required to provide services during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:bsemien@cityoflufkin.com">bsemien@cityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.

NAME	DATE	
<u>LEAGUE SUPERVISOR – PARKS A</u>	AND RECREATION	
1. List your experience with adult softb Explain how you obtained this experience etc.)	ce. (playing, umpiring, coaching,	
2. What experience do you have with so brackets for both softball and basketball	cheduling, score keeping and reading ?	
3. This position requires supervision of expected to enforce league rules and kee you believe this is something you can do	both players and fans. You will be ep order among the fans and players. D	—— <b>)</b> о
4. This position requires excellent common to interact with players, coaches, fans ar required you to have good communication.	nd umpires. List jobs you have had that	

5. Can you work nights and weekends? \_\_\_\_\_



# VACANCY POSTING Library Part -Time Library Aide

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT TO ALL INDIVIDUALS WITHOUTREGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VERTERAN STATUS.

#### **DUTIES INCLUDE:**

- Provides customer service at the service desks
- Answers multi-line phone calls
- Checking all media materials in and out to the public
- Data entry on various computer systems
- Processing fees/fines
- Shelving materials

#### **QUALIFICATIONS:**

- Familiar with Microsoft Word, Excel
- Ability to stand for long periods of time, stooping, bending, lifting and pushing a book cart
- High School Diploma/GED
- Ability to interact positively with the public and fellow employees

Pay Range: \$10.01- \$10.51 per hour

Employees are required to contribute 7% (pre-tax) to the retirement fund through payroll deduction.

Pay Depending on Qualifications and Experience
Non-exempt for overtime

Work Schedule/Days: Varies/includes Saturdays
Work Schedule/Hours: 20 Hours per week
Closing Date: Open Until Filled

Questionnaire must be completed and submitted with application.

This position is an essential service position, and will be required to provide services during emergency situations.

NAME:	DATE:
Library Aide Part-time	
	rking or volunteering in a library.
<ol> <li>This position requires repetiti Shelving requires lifting books u Will you be able to physically pe</li> <li>Describe your experience work </li> </ol>	
4. Describe your computer expendence where you gained your experience	erience including programs you have used and ce.
5. Can you work evenings and S	



#### \*\* VACANCY POSTING \*\*

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## POOL SUPERVISOR PARKS & RECREATION DEPARTMENT

#### **Requirements:**

- Ability to manage groups of patrons in an orderly and polite manner to promote safety and a positive atmosphere
- Good communication skills
- Knowledge of chemical testing for chlorine and PH content
- Must work evenings and weekends

#### **Qualifications:**

Applicant must successfully pass physical and drug/alcohol test

Starting pay: \$9.76 per hour-Non-exempt for overtime Work Schedule/Days: Tuesday – Sunday Work Schedule Hours: 1:00 pm to 7:00 pm- 35 hrs

#### **OPEN UNTIL FILLED**

THIS POSITION IS TEMPORARY FOR THE SUMMER ONLY.

Interested parties may contact the Human Resources Department at LufkinCity Hall, 300 E. Shepherd Ave., Suite 226, Lufkin, TX 75901,FAX 936-633-0408, call 936-633-0228, or email <a href="mailto:bsemien@cityoflufkin.com">bsemien@cityoflufkin.com</a> You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX75904.



#### \*\* VACANCY POSTING \*\*

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# LIFEGUARD 3 positions PARKS & RECREATION DEPARTMENT

#### **REQUIREMENTS:**

- Ability of supervise the operation of the pool including safety, water quality, facility cleanliness, lifeguard work assignments, training and revenue reports
- Must work evenings and weekends

#### **QUALIFICATIONS:**

- Red Cross Lifeguard Certification
- First Aid certification, including CPR Certification
- Applicant must successfully pass physical and drug/alcohol tests

### Starting pay: \$9.00 per hour-Non-exempt for overtime

Work Schedule/Days: Tuesday – Sunday
Work Schedule/Hours: 1:00 PM to 7:00 PM – 35 hrs per week

#### **OPEN UNTIL FILLED**

THESE POSITIONS ARE TEMPORARY FOR THE SUMMER ONLY.

Interested parties may contact the Human Resources Department at City Hall, Room 226, 300 E. Shepherd Ave., Lufkin, Texas 75901, FAX 936-633-0408 or email **bsemien@cityoflufkin.com** You may also contact Texas Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX. 75904.



#### April 11, 2018

#### \*\*\* VACANCY POSTING \*\*\*

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### ZOO KEEPER ELLEN TROUT ZOO

#### **Duties include:**

- Responsible for the overall daily care of reptiles including venomous snakes and crocodilians, plants, enclosures and support facilities
- Cleaning, feeding, exhibit upkeep, exhibit associated landscaping, breeding programs
- Record keeping, report writing and other aspects of the professional care of reptiles and mammals.
- Ability to work independently and use initiative
- Maintain accurate records, and write meaningful reports
- Be flexible and adaptable to working within the framework of a small zoo
- Have a respect for animals with a professional attitude about the work
- Work as a team member for the benefit of the animals
- Requires standing, stooping, sitting, twisting, walking and lifting of feed sacks and hay bales (minimum of 25-70 pounds)

#### **Requirements:**

- Bachelor's Degree in Biology, Science or a combination of education and experience to provide the desired level of proficiency.
- Valid Texas driver's license at time of placement.

This position normally involves work on weekends and holidays, and is an essential service position where the incumbent will be required to provide services during emergency situations.

Starting Salary: \$27,098.73 annually
Employees are required to contribute 7% (pre-tax) to the retirement fund through payroll deduction.

Exempt for overtime

Scheduled Work Days: Varies
Scheduled Work Hours: 8:00 AM - 5:00 PM
Closing Date: Open Until Filled

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:liphnson@cityoflufkin.com">liphnson@cityoflufkin.com</a> or visit our website, <a href="mailto:www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.



**April 11, 2018** 

### \*\*\*VACANCY POSTING\*\*\* SEASONAL ZOO ATTENDANT - EDUCATION

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERANS STATUS.

#### **REQUIREMENTS:**

- Assist with summer programs and special events
- Ability to work with animals and people
- Provide basic animal care
- Work weekends and holidays
- Conduct tours
- Skill in making presentations to audiences
- Experience with computers and first-aid helpful

#### **QUALIFICATIONS:**

- Valid Texas Drivers License
- High School Diploma or GED

This is a temporary seasonal position.

Questionnaire must be completed and submitted with application.

Starting pay: \$9.24 per hour Open Until Filled

Work Schedule/Days: Varies – 5 days per week Work Schedule/Hours: Varies – 40 hours per week

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, <a href="mailto:ljohnson@cityoflufkin.com">ljohnson@cityoflufkin.com</a> or visit our website, <a href="www.cityoflufkin.com">www.cityoflufkin.com</a>.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.

NAME	DATE
SEASONAL ZOO ATTENDANT - EDU	<u>JCATION</u>
Describe your experience working with etc.	
2. Do you mind working around animals in	
3. Have you made any oral and written pre Explain (school, church, work)	
4. Describe your computer experience, pro etc	ograms, years of experience,
5. Describe your science or biology backgr	



April 11, 2018

# \*\*\*VACANCY POSTING\*\*\* Utility Collections Billing Clerk

IT IS THE POLICY OF THE CITY OF LUFKIN TO PROVIDE EQUAL EMPLOYMENT OPPORTUNITY TO ALL INDIVIDUALS WITHOUT REGARD TO RACE, COLOR, RELIGION, MARITAL STATUS, AGE, SEX, NATIONAL ORIGIN, HANDICAP OR VETERANS STATUS.

#### **Duties Include:**

- Provides administrative support to Utility Collections
- Answering phones regarding bills, service and questions regarding other departments or water outages
- Take money for water, sewer, sanitation and taxes due the city
- Explain usage spikes, lulls and billing procedures to customers
- Maintain a high level of security in taking credit card payments in person or over the phone
- All other duties assigned

#### **Qualifications**

- High School Diploma or GED
- General office skills including typing and ten-key operations
- Basic knowledge in Outlook, Excel and Word
- Knowledge in business math
- Good communication and public relation skills
- Preferred experience in AS400

Pay Range: \$11.03-\$11.56 per hour

Employees are required to contribute 7% (pre-tax) to the retirement fund through payroll deduction.

Pay depending on qualifications and education Non-exempt for overtime

Work schedule/ Days: Monday- Friday Work schedule/ Hours: 8:00 AM- 5:00 PM Closes for applications April 23, 2017 at 5:00 PM

. Questionnaire must be completed and submitted with application.

This position is an essential service position, and will be required to provide services during emergency situations.

Interested parties may contact the Human Resources Department at City of Lufkin, 300 E. Shepherd Suite 226, Lufkin, TX 75901, FAX 936-633-0408, ljohnson@cityoflufkin.com or visit our website, www.cityoflufkin.com.

You may also contact the Workforce Solutions at 210 N. John Redditt Dr., Lufkin, TX 75904.

NAME	DATE:
UTILITY COLLECTIONS/BILLING CL	<u>LERK</u>
1. Do you have clerical experience?experience?	
2. Do you have computer experience?familiar with?	What programs are you
3. Have you held a job where you were resp drivers or work crews using a two way radio	
4. Do you have experience answering multi 5. This position requires taking work orders phone. Many times the customer will be ups customer service/public relations experience.	and dealing with the public over the set and frustrated. Tell me about your
6. Define what you consider to be a "team p	layer"
7. Do you speak English and Spanish fluently	y?